

ROTARY BEACO



February 18, 2010

Rotary Motto: Service Above Self

Volume 4, Issue 27



There is a revolution in the automotive industry

One Basic Principle Remains the Same-The Customer Is Always First

Last week Council Renfrow had the program. His guest speaker was Vernon Small, owner of The Morehead City Ford Dealership. Vernon talked about his career in the automobile industry. Vernon said he started with Chrysler before

making a lateral move to GMC working in the Pontiac division. Later he returned to Chrysler and worked in management. After a thorough grounding in all facets of the industry, he moved to Morehead City in 2000 and bought the Ford Dealership located on Highway 70 just west of Brandywine Bay. "Selling automobiles is a bit different from selling other products. Everyone is different. You cannot judge the people who are in the market to buy a car. But one principle remains the same. 'The customer is always first.' If you remember that, your efforts will be rewarded."

Vernon went on to say there is a revolution taking place in the automotive industry. With on board computer commonplace now, the days of the backyard mechanic are ended. No longer can you just use a wrench and small hand tools to repair a car. Computers are great, but they sometimes break too. Take the situation with Toyota. No one is happy about this occurrence. It could happen to any of us. Think back to the Firestone tire fiasco that plagued Ford a few years ago. No car manufacturer is immune. Blunders abound. Ford's dropping of the brand name Taurus is a perfect example. Here was a name that had universal recognition but was replace by a number. Sales plummeted. We all make mistakes. One never know when the shoe will be on the other foot.



PRESIDENT **Andy Couch**

PRESIDENT-ELECT Rick Johnson

> SECRETARY James Walker

TREASURER **David Hall**

PAST PRESIDENT Council Renfrow

Avenues of Service Directors Dick Rogers, Voc. Service Jim Chalk, Com. Service David Bradley, Inter. Service Stanley Harrell, Club Service

> Sergeant-at-Arms Bet Dowty

Members

Brian Boyette Matt Cleveland Darden Eure, Jr. Shelby Freeman Jim Garner Albert Gaskill Sonny Geer Jim Gregson

Earl Lewis Dave Lindsay John Nelson Tom Noe Herb Phillips Jim Phillips Demus Thompson Bill Ward

Neil Whitford

Rotary Club of Morehead City **Presents**

THE MAGIC IN ROTARY West Carteret High School Auditorium Saturday, February 27, 2010 7:00 P.M.

Proceeds from Magic Show Will Be Used for High School Scholarships, Youth Leadership Programs, and Art Show

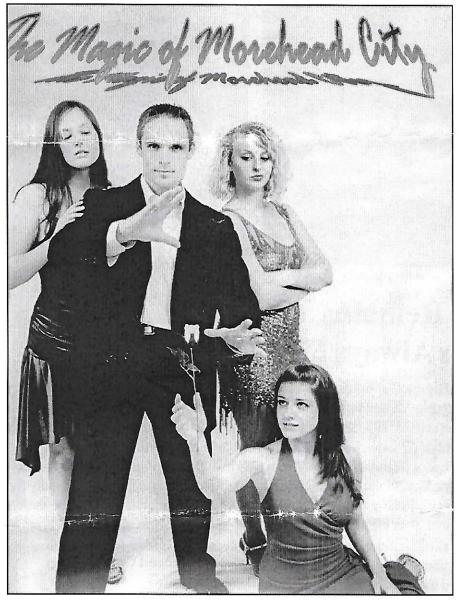
\$10.00 Donation

Children 12 And Under

ONLY ONE WEEK LEFT **SELL YOUR TICKETS!**

Program Schedule for Feb/April

<u>Date</u>	Rotarian	Ave. of Service
Feb 18 Feb 25 Mar 4 March 11 March 18 March 25	Herb Phillips Rick Johnson Jim Phillips Tom Noe Demus Thompson Neil Whitford	Voc. Service Voc. Service Inter. Sevice Inter. Service Inter. Service Inter. Service
April 1	Brian Boyette	Club Service



Bill Frost Magic Show Productions

Brought to you by The Morehead City Evening Rotary

Club Tickets available at door or call Chalk and Gibbs 726-3167 or Coastal Finance 222-0300

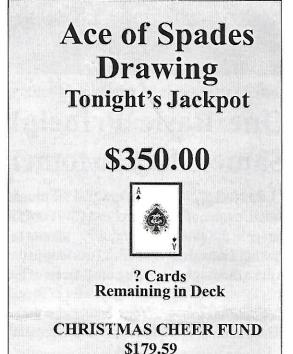
SATURDAY FEBRUARY 27 at 7:00 PM WCHS AUDITORIUM

Admission \$10.00

Children 12 and under admitted Free with paid adult



Council Renfrow, presiding in the absence of President Andy Couch, presented Vernon Small with a Rotary Coffee cup for his program on the automotive industry.



The 4-Way Test, found below, was created in 1932 by Rotarian Herbert J. Taylor and is one of the most widely quoted statements of business ethics.

The Four-Way Test

1. Is it the TRUTH?

2. Is it FAIR to all concerned?

3. Will it build GOOD WILL and BETTER FRIENDSHIPS?

4. Will it be BENEFICIAL to all concerned?